

PDR RID Report

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Document

RID ID PDR 179
Review CSMS
Originator Ref
Priority 1

Section	Page	Figure Table
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Category Name Design-MSS	Actionee HAIS
Sub Category Trouble tickets	
Subject Trouble Ticket System	

Description of Problem or Suggestion:

No trouble ticket system is in the Release A design.

Originator's Recommendation

A trouble ticket system needs to be added to the baseline Release A system to ensure reliable trouble report tracking and distributed problem resolution.

GSFC Response by:	GSFC Response Date
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HAIS Response by: Forman	HAIS Schedule 2/10/95
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HAIS R. E. Forman	HAIS Response Date 2/10/95
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Concur, Level-4 requirements will be developed and added to the PDR version of the DID-304 by 03/22/95 and a Trade Study/COTS Evaluation will be completed by CDR. See also RID # 180.

Status Closed	Date Closed 3/2/95	Sponsor Broder
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***** Attachment if any *****